



todayscountry94one

LISTENER COMPLAINT FORM

All program content on this community radio station is regulated by the *Broadcasting Services Act 1992* and the *Community Broadcasting Codes of Practice 2002*.

If you wish to complain about any program content broadcast by todayscountry94one then the station has a procedure in place to ensure that your complaint is considered seriously. We will conduct an internal investigation into your complaint and will respond to you in writing within 60 days of having received it.

Only written complaints will be investigated and a considered response provided.

If you are unhappy with the way in which your complaint has been handled or dissatisfied with the outcome of the adjudication, then you can refer your complaint to the Australian Communications and Media Authority (ACMA), PO Box Q500, Queen Victoria Building NSW 1230.

You must provide the following information so that we can properly process your complaint and respond to you as required by the terms and conditions of our licence and the Codes.

A. PERSONAL INFORMATION

| | | | |
|------------------------|--|-----------|--|
| Title (e.g. Mr/Mrs/Dr) | | Surname | |
| Given names | | | |
| Address | | | |
| | | | |
| State/Territory | | Post code | |
| Telephone | | Fax | |
| Email address | | | |

You must provide the information below so that we can carry out our internal investigation into the complaint. Please note, the complaint must be made within 30 days of the broadcast complained about.

B. COMPLAINT INFORMATION

| | | | |
|-------------------------------------------------------------|--|-------------------|--|
| Name of program or presenter | | | |
| Date of broadcast | | Time of Broadcast | |
| Complaint issue (e.g. offensive content, breach of privacy) | | | |
| Code provision (if known) | | | |



Please provide a summary of your complaint

C. SUMMARY OF COMPLAINT

Please sign the form and send to this station at the address below

| | | | |
|-----------|--|------|--|
| Signature | | Date | |
|-----------|--|------|--|

Please send the form to todayscountry94one in one of the following ways:

Post to: Station Secretary, todayscountry94one, PO Box 1042, Gosford NSW 2250.

Email to: admin@todayscountry94one.com